



GAYLORD NATIONAL

RESORT & CONVENTION CENTER

on the Potomac

Dear Mr. Williams,

Please accept this as a letter of reference on behalf of ICS Protective Services in Washington, DC. I recommend their security services without hesitation.

ICS Protective Services was deployed during the final construction stage and the initial grand opening of our newest resort and hotel the Gaylord National Resort and Convention Center located in National Harbor Maryland. ICS provided 24 hour Security Services from February 2009 to June 2009, deploying 60 officers daily. ICS has also worked in conjunction with our in-house staff, operating the command center facility to include posting and deploying personnel throughout the hotel. They were also involved with handling and assisting guests with daily requirements. ICS staff has showed constant professionalism and excellent customer service skills during their daily tours of duty.

We utilized their Security Services for 2009 Black Tie and Boots Inaugural Ball with over 20,000 attendees. ICS provided us with walk through medal detectors. We continue to utilize this company for high level events at our hotel and highly recommend this security firm to other clients.

Sincerely,

Derrick Lockhart
Director of Loss Prevention