



HARMAN CENTER
FOR THE ARTS

425 8th Street, NW
Washington, DC 20003

I am writing to express my deepest thanks for the superior security service provided to the Sidney Harman Hall by your security staff. I was in the midst of planning 6 very involved inaugural events, nobody was returning my calls, it was only days before the event and I was worried that I wouldn't get the security I needed when I heard back from ICS Protective Services. Not only did you provide me with the security coverage I needed, but each guard was extremely friendly, professional, and eager to help. I didn't have to worry for a second about the security of the building. I will definitely be using ICS as my first choice for security services for future events at the Harman Hall.

Sincerely,

Tim Bailey
Booking and Partnerships Coordinator
Harman Center for the Arts
Shakespeare Theatre Company